

# Website & Candidate Privacy Notice

JPJ Installations Ltd (“We” and “Us”) respect your privacy and are committed to managing and safeguarding the information you provide to us.

The purpose of this privacy notice is to inform you as to how we look after your personal data when you visit our website (regardless of where you visit it from) and tell you about your privacy rights and how the law protects you.

## 1. IMPORTANT INFORMATION AND WHO WE ARE

### PURPOSE OF THIS PRIVACY NOTICE

This privacy notice aims to provide you with specific information on how we collect and process your personal data through the use of our website.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing your personal data to ensure that you are fully aware of how and why we are using your data. This privacy notice supplements all of our notices issued by JPJ Installations Ltd and is not intended to override them.

### CONTROLLER

We are the Data Controller and we are responsible for your personal data. If you have any questions about this Privacy Notice or how we handle your personal information, please contact the Data Protection Officer whose details are as follows:

Data Protection Officer  
JPJ Installations Ltd  
7 Bradbury Drive  
Springwood Industrial Estate  
Braintree  
Essex  
CM7 2SD

or email [data.protection@jpjltd.co.uk](mailto:data.protection@jpjltd.co.uk)

You have the right to make a complaint at any time to the Information Commissioner’s Office (ICO), the UK supervisory authority for data protection issues. We would, however appreciate the chance to deal with your concerns before you approach the ICO so please consider contacting us in first instance.

### CHANGES TO THE PRIVACY NOTICE AND YOUR DUTY TO INFORM US OF CHANGES

This version was last updated on 21<sup>st</sup> May 2018.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

## 2. VISITORS TO OUR WEBSITE

When someone visits [www.jpjltd.co.uk](http://www.jpjltd.co.uk) we do not use any analytical or tracking services to collect standard internet log information and details of visitor behaviour patterns.

## 3. COOKIES

Currently, we do not use cookies on our website [www.jpjltd.co.uk](http://www.jpjltd.co.uk).

## 4. YOUR RIGHTS

Under the data protection legislation, you have rights as an individual which you can exercise in relation to the information we hold about you.

- Right of access
- Right to rectification

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- Right to be forgotten
- Right to restriction
- Right to be informed
- Right to portability
- Right to object

If you wish to exercise any of the rights set out above, please contact the Data Protection Officer at the address below.

Data Protection Officer  
JPJ Installations Ltd  
7 Bradbury Drive  
Springwood Industrial Estate  
Braintree  
Essex  
CM7 2SD

or email [data.protection@jpjlttd.co.uk](mailto:data.protection@jpjlttd.co.uk)

## 5. ACCESS TO PERSONAL INFORMATION

As an organisation we try to be as open as we can in terms of giving people access to their personal information. Individuals can find out if we hold any personal information by making a 'subject access request' under the data protection legislation. Where we hold information about you we will:

- Give you a description of it;
- Tell you why we are holding it;
- Tell you who it could be disclosed to; and
- Let you have a copy of the information in an understandable form.

To make a request to find out about any personal information we may hold you need to put the request in writing addressing it to [data.protection@jpjlttd.co.uk](mailto:data.protection@jpjlttd.co.uk) , or writing to the address below:

Data Protection Officer  
JPJ Installations Ltd  
7 Bradbury Drive  
Springwood Industrial Estate  
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If you agree, we will try to deal with your request informally, for example by providing you with the specific information you need over the telephone. If we do hold information about you, you can ask us to correct any mistakes by contacting the Data Protection Officer on the above details.

## 6. DISCLOSURE OF PERSONAL INFORMATION

We will only share personal information for stated reasons in this Privacy Notice or in line with the data protection laws.

The following information is available via our Data Protection Officer:

- agreements we have with other organisations for sharing information;
- circumstances where we can pass on personal data without consent for example, to prevent and detect crime and to produce anonymised statistics;
- our instructions to staff on how to collect, use and delete personal data; and
- how we check that the information we hold is accurate and up to date.

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## 7. DATA SECURITY

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need-to-know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

## 8. SPECIFIC INFORMATION FOR JOB APPLICANTS (POTENTIAL, CURRENT AND FORMER EMPLOYEES)

We are the data controller for the information you provide during the process unless otherwise stated. If you have any queries about the process or how we handle your information please contact us at [hr@jpltd.co.uk](mailto:hr@jpltd.co.uk).

### WHAT WILL WE DO WITH THE INFORMATION YOU PROVIDE TO US?

All of the information you provide during the process will only be used for the purpose of processing your application, or to fulfil legal or regulatory requirements if necessary.

We will only share your personal information with the following third parties for the purposes of processing your application:

- A recruitment agency or search consultancy with whom you have registered or instructed to feedback on interviews or to process your application;
- A third party provider of skills, aptitude or psychometric testing used in the selection process;
- A third party provider of recruitment software; and

All our third-party service providers are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

We will not share any of the information you provide during the recruitment process with any third parties for marketing purposes or store any of your information outside of the European Economic Area.

We will use the contact details you provide to us to contact you to progress your application. We will use the other information you provide to assess your suitability for the role you have applied for.

### WHAT INFORMATION DO WE ASK FOR?

- The information you have provided to us in your CV and covering letter;
- The information you have provided on our application form, including name, title, address, telephone number, personal email address, employment history, qualifications;
- Any information you provide to us during a face to face, telephone or video interview; and
- The results of any assessments or competence tests that you took including aptitude or psychometric testing;

We may also collect, store and use the following “special categories” of more sensitive personal information:

- Information about your race or ethnicity;
- Information about your health, including any medical condition (if appropriate);
- Information about criminal convictions and offences; and
- Carry out background and reference checks, where applicable

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## SHORTLISTING

Our hiring managers shortlist applications for interview. They will be provided with your application but not your equal opportunities information, if it has been provided.

## ASSESSMENTS

We might ask you to participate in assessment days; complete tests or occupational personality profile questionnaires; and/or to attend an interview; or a combination of these. Information will be generated by you and by us. For example, you might complete a written test or we might take interview notes.

If you are unsuccessful following assessment for the position you have applied for, we will retain your details in our talent pool for a period of 6 months unless you tell us otherwise. If you say yes, we would proactively contact you should any further suitable vacancies arise.

## CONDITIONAL OFFER

If we make a conditional offer of employment we will ask you for information so that we can carry out pre-employment checks. You must successfully complete pre-employment checks to progress to a final offer. We are required to confirm the identity of our staff, their right to work in the United Kingdom and we may use a third party to undertake these checks.

## YOU WILL THEREFORE BE REQUIRED TO PROVIDE:

Proof of your identity and right to work – you will be asked to attend our office with original documents, we will take copies.

- Proof of your qualifications – you will be asked to attend our office with original documents, we will take copies.
- You may be asked to complete a criminal records declaration to declare any unspent convictions.
- If required, we will provide your email address to the Government Recruitment Service who will contact you to complete an application for a Basic Criminal Record check via the Disclosure and Barring Service, or Access NI, which will verify your declaration of unspent convictions.
- We will contact your referees, using the details you provide in your application, directly to obtain references.
- We may also ask you to complete a questionnaire about your health. This is to establish your fitness to work.

## IF WE MAKE A FINAL OFFER, WE WILL ALSO ASK YOU FOR THE FOLLOWING:

- Bank details – to process salary payments.
- Emergency contact details – so we know who to contact in case you have an emergency at work.

## USE OF DATA PROCESSORS

Data processors are third parties who provide elements of our recruitment service for us. We have contracts in place with our data processors. This means that they cannot do anything with your personal information unless we have instructed them to do it. They will not share your personal information with any organisation apart from us. They will hold it securely and retain it for the period we instruct.

## HOW LONG IS THE INFORMATION RETAINED FOR?

If you are successful, the information you provide during the application process will be retained by us as part of your employee file for the duration of your employment plus 7 years following the end of your employment.

This includes your criminal records declaration, fitness to work, records of any security checks and references. All candidates will remain in our Talent Pool (on our recruitment system) so that we can stay in regular contact with you and keep you updated should a suitable role become available. Your candidate details will include the information you provide us in your original application and any notes from interviews or assessments.

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## HOW WE MAKE DECISIONS ABOUT RECRUITMENT?

Final recruitment decisions are made by hiring managers and members of our recruitment team. All of the information gathered during the application process is taken into account. Please note that information in regards to applicants will be shared between recruitment and hiring managers.

You are able to ask about decisions made about your application by speaking to your contact within our recruitment team or by emailing [hr@jpiltd.co.uk](mailto:hr@jpiltd.co.uk)

## 9. LINKS TO OTHER WEBSITES

This privacy notice does not cover the links within this site linking to other websites. We do not control these third party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy statements on every websites you visit.

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